

SUBJECT: LINCOLN TENANTS' PANEL ANNUAL REPORT

DIRECTORATE: DIRECTORATE OF HOUSING AND REGENERATION

REPORT AUTHOR: DEBBIE ROUSSEAU -CHAIR OF LINCOLN TENANTS' PANEL

1. Purpose of the report

- 1.1 The purpose of this report is to provide an overview of the activities and achievements of the Lincoln Tenants' Panel between 1 April 2017 and March 2018.

2. Summary

- 2.1 The Lincoln Tenants' Panel produces a report each year, which sets out their main activities and achievements in the past 12 months. It also reports on priorities for the following year.

3. Overview of 2017-2018

- 3.1 Over the year the LTP members attended many meetings and worked hard, spending many hours around meeting tables at City Hall and Hamilton House. They worked on a wide range of projects and reviews, a list of these can be found in section four of this report.
- 3.3 I took over as chair of the panel following the resignation of Eric Jenkinson in October. I would like to take this opportunity to thank Eric for all of his hard work and commitment to the panel over the years. He was a true asset the panel and will be missed. On that note I would like to thank the other LTP members for all of their work in making the panel a success. The support we received from officers and elected members has once again been excellent.

4. Main activities

- 4.1 The Lincoln Tenants' Panel over the last year has been involved in a wide range of activities. These included:
- Helped the council to achieve ASB accreditation
 - Monitored performance and challenged the council over issues
 - Persuaded the council to look into the possibility of fitting window restrictors at some properties
 - Assisted in interviews for AD housing and AD housing investment and strategy
 - Contributed to the new tenant involvement strategy
 - Attended HSSC meetings and represented tenants
 - Completed training sessions and learnt new skills.

5, Priorities for 2018/2019

5.1 Over the next 12 months, LTP plans to scrutinise the following areas of council performance. These are:

- Eviction powers. Look into the powers the council has to bar tenants who have been evicted from getting houses in the future and if these have been used
- Pets policy. Look into the policy for pets and see if the policy is being enforced and how effective this is against tackling properties with animals that cause a nuisance
- Estates. Helping to make sure the estates are kept in a reasonable condition. In particular gardens, hedges and communal grassed areas
- Anti-social behaviour (ASB). Make sure the council is sticking to the accreditation and putting into place improvements. Also to check ASB service standard is being met.

6. Recommendation

6.1 Members are asked to note the contents of this report.